



MPTC Coronavirus FAQs for Financial Aid:

Contact Information

- To reach financial aid email us at financialaid@morainepark.edu or call (920)924-3207 or 1-800-472-4554. Be sure to include your Student ID Number (N#) when emailing.
- In order for us to review any requests or process financial aid all requested **documents can be uploaded through our [secure site](#), using the passcode MPTC2018**. Instructions on how to upload or fax the requested form(s) to us are at the top of the financial aid forms page.

DO NOT mail us any paperwork at this time as no incoming mail can be processed.

Moraine Park currently has no policies tied to Summer 2020 and Fall 2020 COVID-19 related issues; this FAQ is tied to Spring 2020 enrollment.

Dropping or withdrawing from classes in Spring Semester

The Moraine Park Campuses are closed due to Coronavirus-what are my options to complete my courses?

Please watch your MPTC student email for information from faculty regarding class delivery format changes to each of your courses. Your faculty will also be providing updated course information related to learning plans, assignment/assessment due dates, and exams.

Some courses will be moving totally online, while others may be completed in alternate ways. Many courses will have extensions to allow for additional time to complete.

Your advisor is a great resource to work through these options! If you don't have an assigned advisor, please send an email to mptcadvising@morainepark.edu. We will get you connected. We are working with students via email, phone and zoom meetings.

What if a student choses to withdraw from a course(s) in spring semester because of the current Coronavirus Health Emergency?

A student **must** work with their advisor and instructor before making any decision to withdraw from a course at this time. In many instances, there may be opportunities for additional time or flexibility in completing coursework. However, for some students and scenarios, withdrawal may be the best option.

We are currently past the dates specified in the Student Refund Policy for full semester courses. However, as this Health Emergency is a special circumstance, Moraine Park has a Special Refund Policy for students in this situation. Students **must** work with their advisor for assistance in completing this withdrawal.

How will these options impact a student's financial aid for summer or fall?

If you withdraw from an 8 week course that has not started yet, and received a Pell Grant, the funding will be reduced. If you drop below 6 credits it will also result in loss of your Wisconsin Grant. All other funds will not be affected.

If a student completely withdraws due to Coronavirus circumstances, while we are required to recalculate and often reduce a student's aid, the CARES Act waived the need for students to repay any financial aid.

If you withdraw from a 16 week class but remain enrolled in others that run the entire semester, it will not change your funding. In addition, guidance from the federal Department of Education indicates that a student may appeal if Coronavirus circumstances impact their Satisfactory Academic Progress (SAP) standing.

If the College canceled a course because in-person classes are suspended and the instruction cannot be provided online, will Moraine Park issue refunds to students?

Yes. Students will receive a 100% refund of program and material fees if a course(s) is cancelled by Moraine Park.

If you have been removed from an 8 week course that has not started as of yet, and received a Pell Grant, the funding will be reduced according to the new credit level. If you drop below 6 credits you will also lose your Wisconsin Grant.

SAP = Satisfactory Academic Progress

Will I still be eligible to receive financial aid if I withdrew from my classes?

Under previous Moraine Park policy, anyone who withdrew was required to appeal for future semesters of eligibility. A new process is being developed for Coronavirus circumstances; we will be working individually with students to ensure a smooth and efficient process.

Should a student withdraw from school due to Coronavirus related issues, appeals may be filed to address Coronavirus circumstances; examples include: the illness of a student or family member, being quarantined, child care due to school closing or other life interruptions due to the outbreak.

Additional Loan Eligibility

What if I don't have a computer or internet to finish my classes online? Can I get additional aid to help with expenses?

Yes, if you need additional financial aid you must still be enrolled at least half time in classes. This additional funding will most likely be loans; students may have up to \$2000 in unsubsidized loan

available. If you have not used \$5500 in loans for the year or reached your lifetime limits, you may fill out this Additional Loan Request [form](#) and email to ask about eligibility.

Emergency funds

The Student Emergency Fund aims to provide financial support to students who encounter an unforeseen financial emergency which would otherwise prevent them from continuing their education at Moraine Park. If you find you are in a difficult situation and need assistance, Moraine Park has assistance available for students by completing an application at the [emergency assistance](#) site.

Federal Work Study Program

If the school closes and I cannot work because my job is on campus how do I get paid?

Students will continue to be paid for their *scheduled* hours even though the campus is closed and students cannot return to work.

Federal Direct Student Loans

All borrowers with qualifying loans would automatically have their interest rate set to 0% for at least 60 days from March 13, 2020, and added that they would be able to halt payments on their loans for at least two months by requesting an administrative forbearance through their loan servicer. Borrowers that choose to forgo asking for an administrative forbearance would not see a reduction in monthly payments. Rather, the full payment would be applied toward the principal balance of the loan. Anyone that is at least 31 days past due will automatically be put in interest free forbearance for two months.

For complete details go to: Office of Federal Student Aid's (FSA) [web page dedicated to COVID-19](#).

Links to COVID-19 related information

<https://www.morainepark.edu/student-services-covid/>

<https://www.morainepark.edu/contact-us/talk2us/>

Relevant CDC fact sheets to help students, families, and staff understand COVID-19 along with steps they can take to protect themselves:

- [***What you need to know about coronavirus disease 2019 \(COVID-19\)***](#)
- [***What to do if you are sick***](#)
- [***Stop the spread of germs – help prevent the spread of respiratory viruses like COVID-19***](#)

[Federal Student Aid information site for COVID-19](#)

[US Department of Education COVID-19 website](#)

Last Updated 6/17/20

Current information is provided in this document as of 6/17/2020. As issues and responses change this document will be updated promptly. We expect more relief guidance issued from congress shortly and these FAQs may change without notice.